



ANDREW M. CUOMO
Governor

KATHERINE NICHOLLS
Chair

MARA MANUS
Executive Director

Dear NYSCA grantee:

We wanted to make sure this has been brought to your attention. If you have been affected by NYCharities.org, please see the press release below for information about Attorney General James' investigation and steps you can take.

New York State Council on the Arts

Attorney General James Launches Investigation Into Nycharities.org

Impacted Charities are Encouraged to Contact the NY Attorney General's Office

NEW YORK—Attorney General Letitia James today announced an investigation into [NYCharities.org](https://www.nycharities.org), an online fundraising platform that has failed to distribute hundreds of thousands of dollars to New York charities over the past several months.

“NYCharities.org is inexcusably depriving charities of their donors’ generosity,” said **Attorney General Letitia James**. “Leaving New York’s charitable organizations high and dry by denying them what they are owed is unacceptable. My office is launching this investigation because we remain committed to the protection of New York’s charitable sector, and those who contribute to it.”

The investigation, being conducted by the Attorney General’s Charities Bureau, is based on more than 100 complaints from individuals and organizations. The claims of unpaid contributions range from \$200 to over \$100,000.

Charities that wish to submit a complaint can do so on the [Attorney General's website](https://www.nycharities.org), via an email to charities.complaints@ag.ny.gov, or by calling the designated hotline at 1(800) 771-7755.

The Charities Bureau has also issued a [guidance for charities](#) that have utilized the now defunct fundraising platform. Impacted charities are encouraged to:

- If the website is active, use their NYCharities.org account to post a message on the page connected to their organization to alert potential donors that contributions should be made directly to the charity, and, to cancel any recurring contributions that have been set up on NYCharities.org’s website;
- Post a notice on their websites indicating that contributions should be made directly to the charity and not via NYCharities.org;
- Contact regular contributors to advise them that contributions should be made directly to the charity and not via NYCharities.org and to cancel recurring contributions.